

WARRANTY

Cabinets Warranty & Disclaimer

Coverage of Warranty

CSS DISTRIBUTIONS is pleased to provide the following limited warranty on all cabinets imported to and assembled and sold in the United States by CSS DISTRIBUTIONS. This limited warranty is subject to all limitations, exclusions, disclaimers and procedures set forth herein. CSS DISTRIBUTIONS warrants to the original purchasing consumer that all cabinets purchased from CSS DISTRIBUTIONS will be free from all unnatural defects in material and workmanship in accordance with the CSS DISTRIBUTIONS quality standards sheet under normal residential use for 10 years from the date of the original purchase or as long as the original purchasing consumer owns the home in which such cabinets are installed, whichever is less. This warranty is non transferable to subsequent owners of the home.

Exclusions

This warranty supersedes any and all previous warranties by CSS DISTRIBUTIONS and constitutes the exclusive remedy against CSS DISTRIBUTIONS for all defects, damages and workmanship. There are no implied warranties extending beyond the terms of this warranty. CSS DISTRIBUTIONS shall not be liable for any indirect, special, punitive, incidental or consequential costs, expenses or damages. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. It is possible that one or more of the limitations and exclusions in this warranty may not apply to you.

Limitations

This warranty shall become void if the cabinets, cabinetwork, drawer slides or hinges are modified from its original form, improperly installed or damaged prior to or during the installation, or used in any way other than for residential purposes. This warranty covers only parts and materials of the cabinets as supplied by CSS DISTRIBUTIONS. This warranty does not cover any products used or installed in connection with cabinets, such as gas or electric appliances, countertops, or plumbing fixtures. This warranty does not apply to products installed in locations that do not maintain year-round environmental controls. This warranty shall not apply to damages caused by transportation, storage, dirt, chemicals, exposure to moisture, humidity or excessive heat or cold, nor does it cover defects arising from normal wear and tear, misuse, neglect, accidents, alterations, improper use or failure to maintain properly, house settling, or acts of God. No installer, retailer, distributor, agent or employee of CSS DISTRIBUTIONS has the authority to alter the obligations or limitations in this warranty.

Disclaimers

The following is a brief recap of some of the characteristics of the wood and finishes on the cabinets you are about to purchase. Please read them carefully. If some of these characteristics concern you, please choose something else. We bring these characteristics to your attention so you will realize that CSS DISTRIBUTIONS will not be held responsible for these variations in your cabinetry. It is important to note that wood products claimed as defective are most often the result of atmospheric conditions such as excess moisture and humidity. CSS DISTRIBUTIONS strongly recommends testing the intended location of the products for such conditions prior to installation. **WOOD AND COLOR VARIATIONS:** Wood is a product of nature, and since no two trees are alike, cabinets may vary in color, texture and grain. Wood characteristics naturally occurring such as variations in color, grain, mineral streaks, pinholes and knots are not considered defects. Color variations in cabinets are also a natural occurrence due to species, age, character of cabinets, and exposure to UV light and sunlight. For these reasons, new and/or replacement cabinets may not match display samples and/or existing cabinets. This may result in overall color variations, but is not considered a defect. **WOOD DOORS:** Wood by nature will undergo expansion and contraction movements year after year as it compensates and adjusts to ever changing atmospheric humidity and temperature conditions. It is very common for center panels on doors to shrink, expand or move during these transitions. CSS DISTRIBUTIONS's center panels are made of MDF which is a better material to resist and withstand the

aforementioned characteristics but not guaranteed. Typically, the panel will return to its normal position within a year once it has adjusted to seasonal changes. It is for these same reasons that it is very common for doors to warp during these periods. Doors that are warped up to 1/4" are not considered defective. Note: It is advisable to check if the door was properly installed, since doors that appear warped are very often the result of improper installation. PAINTED FINISHES: Birch is a non-porous, smooth grained wood. Additionally, wood by nature undergoes periods of expansion and contraction while it adjusts to atmospheric conditions mentioned above. As such, finish stress lines may become visible on painted cabinets especially at the joints. Any such occurrence is not considered a defect. GLAZED FINISHES: A glazed finish by character is an uneven finish. Some edges and profiles will have heavier hang up than others and glazing may vary cabinet to cabinet, door to drawer and item to item. This may result in overall color variations but is not considered a defect.

Warranty Performance

If a defect does occur within the terms and conditions of this warranty such defective part will be repaired or replaced by CSS DISTRIBUTIONS at its sole discretion. CSS DISTRIBUTIONS will not provide or pay for the cost of removal of defective product, transportation of defective, repaired or replaced product or installation of repaired or replaced product. HomeCo will not be responsible for any shipping damages to the defective, replaced or repaired product. If defective item has been discontinued or is not available at the time, CSS DISTRIBUTIONS reserves the right to replace the item with the most similar item available in CSS DISTRIBUTIONS's inventory at that time. CSS DISTRIBUTIONS cannot guarantee that the finish of any replacement will exactly match the finish and appearance of the defective item due to the natural aging process of the wood and finishes of the cabinets. CSS DISTRIBUTIONS may require at its discretion that the customer submit a clear photo, or that a company representative view the item being claimed before honoring this warranty.